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- not EES
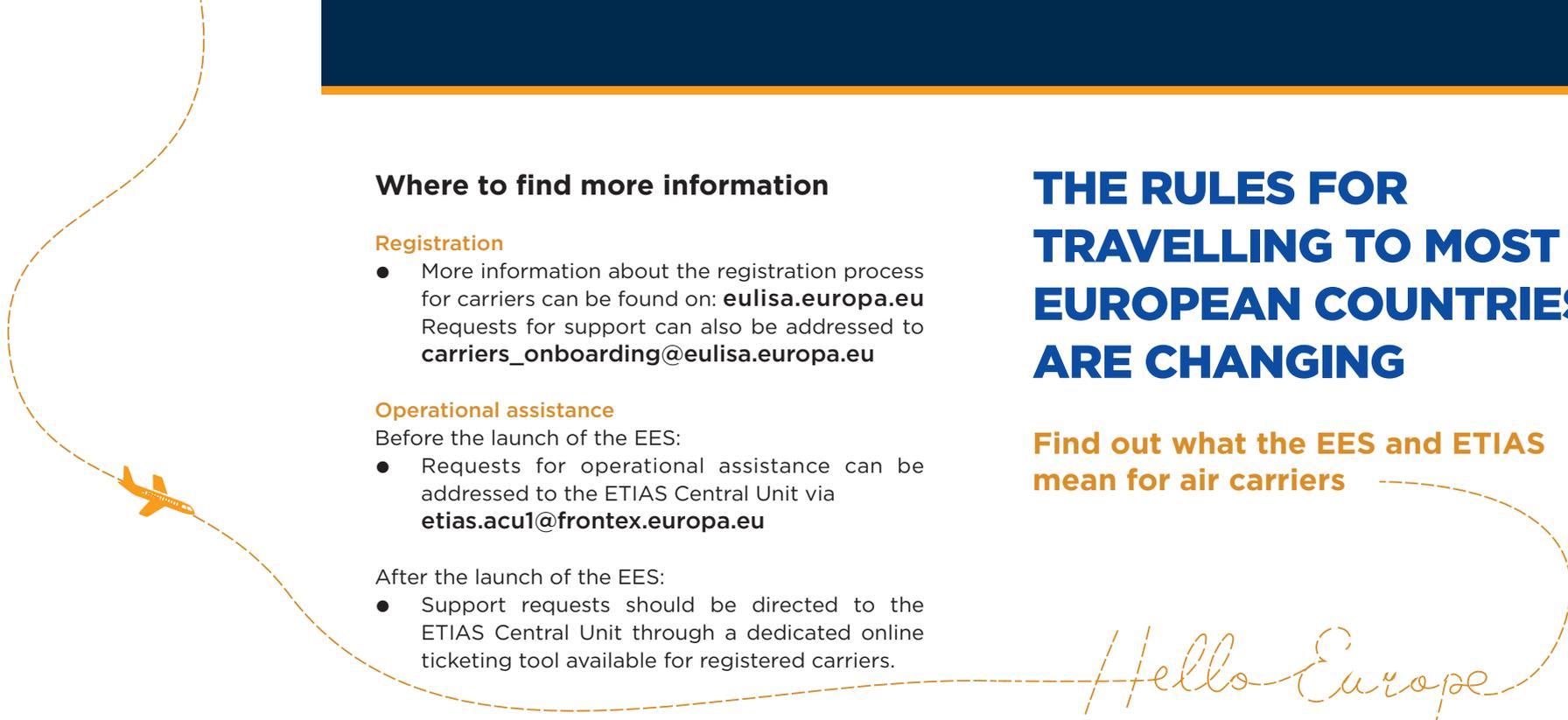
Where to find more information

Registration

● More information about the registration process for carriers can be found on: **eulisa.europa.eu** Requests for support can also be addressed to **carriers_onboarding@eulisa.europa.eu**

Operational assistance

Before the launch of the EES:

● Requests for operational assistance can be addressed to the ETIAS Central Unit via **etias.acu1@frontex.europa.eu**

After the launch of the EES:

● Support requests should be directed to the ETIAS Central Unit through a dedicated online ticketing tool available for registered carriers.

FAQs about ETIAS and the EES for carriers

Information for travellers

ℹ️ Official ETIAS website: **europa.eu/etias**
Official EES website: **europa.eu/ees**

THE RULES FOR TRAVELLING TO MOST EUROPEAN COUNTRIES ARE CHANGING

Find out what the EES and ETIAS mean for air carriers

Hello Europe

Beware of fake ETIAS websites!

ETIAS
European Travel Information and Authorisation System

Entry Exit System

FRONTEX
EUROPEAN BORDER AND COAST GUARD AGENCY

What are the EES and ETIAS?

The European Union is currently preparing two new border management initiatives that will affect travel to most European countries:

- the Entry/Exit System (EES)
- European Travel Information and Authorisation System (ETIAS).

The EES will register all non-EU nationals entering 29 European countries for a short stay: both visa-free and visa-required travellers. The system will replace the manual stamping of passports at the border. The EES will be launched in the second half of 2024.

ETIAS, which will be introduced after the EES in mid-2025, will require visa-free travellers to apply for a travel authorisation before starting their trip to 30 European countries.

The detailed list of the countries using the EES and ETIAS is available at the back of this leaflet. More information about the EES and ETIAS and what they mean for travellers can be found on **travel-europe.europa.eu**.

What the EES and ETIAS mean for air carriers

Within 48 hours prior to departure, all air carriers, including jet operators, will have to verify that:

- visa-required travellers have a valid single or double entry visa
- visa-free travellers have a valid ETIAS travel authorisation

Natural or legal persons that use privately -owned aircrafts and do not transport passengers professionally are exempt from these obligations.

New electronic verification of passengers

The European Union will provide a new tool for carriers – **the carrier interface** – which will allow them to verify electronically that passengers have a valid single or double entry visa, or an ETIAS travel authorisation.

Carriers will **need to register** to use the carrier interface.

It is up to the carrier to assess whether a passenger requires verification as described above.

IMPORTANT:

IN SOME CASES, CARRIERS WILL ALSO NEED TO VERIFY WHETHER CREW MEMBERS OR STAFF ARE IN POSSESSION OF A SINGLE OR DOUBLE ENTRY VISA, OR AN ETIAS TRAVEL AUTHORISATION.

CARRIERS WILL BE LIABLE AND SUBJECT TO PENALTIES IF THEY TRANSPORT PERSONS WITHOUT VALID TRAVEL DOCUMENTS.

The process explained

Registration:
In order to verify passengers' travel documents using the carrier interface, carriers will need to register with eu-LISA, the EU agency responsible for building the system.

Testing:
As part of the registration process, carriers will need to complete a series of tests to ensure they can connect to the system and be certified to have full access to the carrier interface.

Verification:
Carriers will receive access to the carrier interface, which will allow them to electronically verify that passengers are in possession of a valid single or double entry visa, or an ETIAS travel authorisation.

Support:
The ETIAS Central Unit of Frontex, the European Border and Coast Guard Agency, will provide operational and technical assistance to carriers 24/7 in English.