


Which countries the EES and ETIAS apply to?

-  Austria
-  Belgium
-  Bulgaria
-  Croatia
-  Cyprus
-  Czech Republic
-  Denmark
-  Estonia
-  Finland
-  France
-  Germany
-  Greece
-  Hungary
-  Iceland
-  Italy
-  Latvia
-  Liechtenstein
-  Lithuania
-  Luxemburg
-  Malta
-  Netherlands
-  Norway
-  Poland
-  Portugal
-  Romania
-  Slovakia
-  Slovenia
-  Spain
-  Sweden
-  Switzerland

 - not EES

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Where to find more information

- Registration**
 More information about the registration process for carriers can be found on eu-LISA's website: eulisa.europa.eu
 Requests for support can also be addressed to carriers_onboarding@eulisa.europa.eu
- Operational assistance**
 Before the launch of the EES:
 Requests for operational assistance can be addressed to the ETIAS Central Unit via etias.acu1@frontex.europa.eu
-  After the launch of the EES:
 Support requests should be directed to the ETIAS Central Unit through a dedicated online ticketing tool available for registered carriers.

FAQs about ETIAS and the EES for carriers

The ETIAS Central Unit of Frontex has prepared FAQs for carriers:



-  Information for travellers
 Official ETIAS website: europa.eu/etias
 Official EES website: europa.eu/ees

 **Beware of fake ETIAS websites**

THE RULES OF TRAVELLING TO EUROPE ARE CHANGING

Find out what the EES and ETIAS mean for air carriers



What are the EES and ETIAS?

The European Union is currently preparing two new border management initiatives that will affect travel to Europe:

- the Entry/Exit System (EES)
- European Travel Information and Authorisation System (ETIAS).

The EES will register all non-EU nationals entering Europe for a short stay: both visa-free and visa-required travellers. The system will replace the manual stamping of passports at the border.

ETIAS, which will be introduced after the EES, will require visa-free travellers to apply for a travel authorisation before starting their trip to Europe.

More information about the EES and ETIAS and what they mean for travellers can be found on travel-europe.europa.eu.

What the EES and ETIAS mean for air carriers

Within 48 hours prior to departure, all air carriers, including jet operators, will have to verify that:

- visa-required travellers have a valid single or double entry visa
- visa-free travellers have a valid ETIAS travel authorisation

Natural or legal persons that use privately-owned aircrafts and do not transport passengers professionally are exempt from these obligations.

New electronic verification of passengers

The European Union will provide a new tool for carriers – the carrier interface – which will allow them to verify electronically that passengers have a valid single or double entry visa, or an ETIAS travel authorisation.

Carriers will need to register to use the carrier interface.

It is up to the carrier to assess whether a passenger requires verification as described above.

IMPORTANT:

IN SOME CASES, CARRIERS WILL ALSO NEED TO VERIFY WHETHER CREW MEMBERS OR STAFF ARE IN POSSESSION OF A SINGLE OR DOUBLE ENTRY VISA, OR AN ETIAS TRAVEL AUTHORISATION.

CARRIERS WILL BE LIABLE AND SUBJECT TO PENALTIES IF THEY TRANSPORT PERSONS WITHOUT VALID TRAVEL DOCUMENTS.

The process explained

- 1 Registration:**
in order to verify passengers' travel documents using the carrier interface, carriers will need to register with eu-LISA, the EU agency responsible for building the system.
- 2 Testing:**
during registration, carriers will need to complete a series of tests to ensure they can connect to the system and be certified to have full access to the carrier interface.
- 3 Verification:**
carriers will receive access to the carrier interface, which will allow them to electronically verify that passengers have a valid single or double entry visa, or an ETIAS travel authorisation.
- 4 Support:**
the ETIAS Central Unit of Frontex, the European Border and Coast Guard Agency, will provide operational and technical assistance to carriers 24/7 in English.